

## QuickPark FAQs



### What is QuickPark?

QuickPark is a smart parking pilot project evaluating the benefits of providing convenient parking for carpools and vanpools at COASTER stations and the use of reserved, up front parking for all COASTER riders.

Starting August 2009, COASTER riders who park at Carlsbad Village, Carlsbad Poinsettia, or Encinitas COASTER stations can reserve a guaranteed, up front parking space for \$2 per day. COASTER riders that carpool or vanpool to these stations can register for an up front parking space for free.

### What is "smart parking" and what is the intent of this project?

The intent of the QuickPark Smart Parking Research Pilot Project is to utilize modern technologies to

- deliver an effective parking management system
- provide customers parking space availability information
- evaluate pricing strategies
- develop parking management business models

Providing convenient and reliable access to parking is an essential factor to making transit more competitive to driving alone.

### How do I sign up or get more information?

For more information on QuickPark or to access the online reservation system visit [www.511sd.com/quickpark](http://www.511sd.com/quickpark). You also may call 511 and say "quick park" Monday–Friday 7:15 a.m. to 5 p.m.

### How much does it cost to reserve a space and how long can I reserve it?

The cost for a guaranteed, reserved space is \$2 per day. Reserved parking for COASTER riders is available up to ten days in advance of the date needed.

COASTER riders that carpool or vanpool to participating COASTER stations can register for free on a monthly basis for these premium spaces.

### How can carpools or vanpoolers register for a monthly parking space?

COASTER riders who carpool or vanpool to the Carlsbad Village, Carlsbad Poinsettia, and Encinitas COASTER stations may use the designated QuickPark parking spaces after registering online at [www.511sd.com/quickpark](http://www.511sd.com/quickpark). Each person must register, choosing their location and date. *Each carpool or vanpool rider must register, print, and display a carpool or vanpool permit on the vehicle's dashboard.* Carpool and vanpool riders may register on a monthly basis and the spaces are available free on a first-come, first-served basis. Riders also will soon be asked to provide their Compass Card number during the registration process.

### **How do I reserve a parking space at the COASTER parking lot?**

Approximately ten spaces near each station platform have been designated as 'Reserved' for COASTER riders who register and pay \$2 per day for use of these spaces through [www.511sd.com/quickpark](http://www.511sd.com/quickpark). Riders can register, choosing a date(s) and location(s), and pay with a credit card up to ten days in advance. *Solo drivers must print and display a new 'Reserved' permit on their dashboard each day.* Solo drivers also will soon be asked to provide their Compass Card number during the registration process.

### **How long will my reservation be held?**

Reservations for paid, reserved parking will be held until 10 a.m. each day. Carpool/vanpool parking is on a first-come, first-served basis. After 10 a.m., either type of space could be given away to another COASTER rider. There is a no-refund policy for spots unclaimed by 10 a.m.

### **Where are the QuickPark parking spaces located?**

Approximately three to six carpool and vanpool parking spaces and ten reserved parking spaces are available at the Carlsbad Village, Carlsbad Poinsettia, and Encinitas COASTER stations. These spaces are located near each station platform and are designated by QuickPark signage and pavement stenciling.

### **How do I organize a carpool/vanpool?**

To join or form a carpool or vanpool so you can take advantage of QuickPark, please visit [www.511sd.com/icommuter](http://www.511sd.com/icommuter) to get started.

### **If I arrive to a designated COASTER station in the morning and see a space available, can I still get a reservation?**

Yes. Initially, you can call 511 and say "quick park" to check availability. But, we encourage advanced reservations at [www.511sd.com/quickpark](http://www.511sd.com/quickpark). We anticipate that the spaces will fill, so you should plan ahead and not count on spaces being available.

### **What happens if I park in a reserved space without a reservation?**

Enforcement personnel will check windshields for 'Reserved' permits during field inspections. Initially drivers will receive a warning. If a driver continues to park in a reserved space without a reservation, the vehicle may be towed. Enforcement signs are clearly posted near the pilot project parking spaces. We encourage advanced reservations at [www.511sd.com/quickpark](http://www.511sd.com/quickpark).

### **What happens if I park in a carpool or vanpool space without registering?**

Enforcement personnel will check windshields for multiple carpool or vanpool permits during field inspections. Initially drivers will receive a warning. If a driver continues to park in a carpool or vanpool space without registering, the vehicle may be towed. Advanced registration is required.

### **How does the system know a vehicle is parked in the parking space?**

Currently, when you register online at [www.511sd.com/quickpark](http://www.511sd.com/quickpark) or by calling 511 and saying "quick park" a parking space is reserved and the system knows that one less space is available. We are simultaneously testing sensors in each reserved spot to detect parked cars and sensors that count cars entering and exiting the lots. When put into full operation, this will allow us to determine available spaces in the lot and available reserved spots.

### **Who is conducting the QuickPark Smart Parking Research Pilot Project?**

San Diego Association of Governments, the California Department of Transportation, North County Transit District (NCTD), and the Federal Highway Administration, in coordination with University of California (UC) Berkeley-Transportation Sustainability Research Center (TSRC) and ParkingCarma, are collaborating to implement this pilot project.

### **How is QuickPark funded?**

QuickPark is fully funded by state and federal grants through June 2010 and builds upon a previous research project conducted by UC Berkeley-TSRC in conjunction with the Bay Area Rapid Transit District in the San Francisco Bay Area. The TSRC research project involved an evaluation of using smart parking for 50 parking spaces at a high-demand transit station whose parking facility was at or near full capacity. The study found that the technology was cost-effective, that new riders could be attracted to transit, and that transit customers were willing to pay a fee for enhanced parking services.

### **How long will the pilot program last?**

The QuickPark pilot project is scheduled for 12 months.

### **Will this pilot project expand to other COASTER station parking lots?**

The NCTD board of directors will determine if the pilot program will expand to other COASTER stations at a later date.

### **How can I find out more about smart parking technologies or research?**

Please visit [www.imr.berkeley.edu](http://www.imr.berkeley.edu).