

North County Transit District - Enterprise Systems Catalog
Current as of 9/11/17

System Product	Brief Description of System's Purpose	Department Serving as Primary Custodian	System Vendor	General Description of Categories or Types of Data	How Frequently Data is Collected	How Frequently System Data is Updated
ATIS	Trip planning software for Customer Service Agents	IT	Trapeze	Bus & rail schedules	As Needed	3 times per year
BAMSAccess	Bank of America Merchant Services reporting	Finance	Bank of America	Reports on credit card payment processing	Continuously	2-day batching
Cash Pro	Bank of America online banking	Finance	Bank of America	Process deposits, inquire payments, generate reports and statements, process wires, process stop payments	Continuously	Continuously
Compass Card Expiration	Web application to check the Compass Card initialization status	IT	SANDAG	Compass Card ID#s	As Needed	Monthly
DavisWeb	Automated passenger counting software	Planning	Dilax	BREEZE and COASTER ridership numbers and dates	Daily	Daily
ESRI	Stand alone GIS software suite. The GIS data from this application is being used by SAP Asset Mgt, real estate applications etc.	IT	ESRI	GIS mapping information	As Needed	Continuously
Fleetwatch	Fleet fluid management software	IT	Fleetwatch	Fluid quantities - fuel, oil, etc.	Daily	Continuously
GenFare-GFI	Fare collection system-farebox	Bus Ops	GFI	Records bus activity and fares-interface w/Nextfare	Daily	Daily
HASTUS	Transportation scheduling system	Bus Operations	GIRO Inc.	Bus schedules	As Needed	3 times per year
Hubble	Financial Reporting Software	Finance	Hubble	Reports on Financial, Statistical, HR and Procurement data from JD Edwards EnterpriseOne	NA - no collection only reporting	As Needed
Hummingbird	Fare Revenue administration and reporting & Ridership reporting	Finance	Cubic	Sales, cash transactions, cash balances, equipment activity, ridership	Continuously	4-8 hours
IndustrySafe	Incident, Inspection and Corrective Action tracking	Safety	IndustrySafe	Record of all incidents, inspections performed by NCTD on contractors, and corrective actions assigned by NCTD to contractors	Daily	Daily
JD Edwards EnterpriseOne	Software application used for accounting, accounts payable, accounts receivable, procurement, payroll, fixed assets, project accounting and capital asset management	Finance	Oracle	Financial	Daily	As Needed
Laserfiche	Document management system	IT	Laserfiche	All documentation	Daily	Daily
Mobile Statistics	Automated passenger counting software	Planning	INIT	SPRINTER ridership numbers and dates	Daily	Daily
NEOGOV	Online job application system	HR	NEOGOV	Job recruitment and applicant data	Daily	Daily
Nextfare	Fare revenue system. Research compass card activity and hotlist/remove passes; set-up users that will need access to the fare revenue system (fareboxes, DCUs, TVMs, TOTs)	IT	Cubic	Compass card activity and permissions to the fare revenue system	Continuously	Continuously
Project Online	Project management	IT	Microsoft	Capital projects, scheduling, cost management	Daily	Daily
RailDOCS	Recordkeeping for Signal T&I, Track Inspections, Bridge Management Plan and Inspections, Configuration Management	Rail Ops	GE	Test and Inspections, Configuration Management recordkeeping	Daily	As Needed
Remix	Fixed Route Bus Route Planning Software	Planning	Remix	GIS data	As Needed	Continuously
Rider Report	Database for customer feedback	IT	Custom NCTD Application	Customer comments and contact info	Daily	Daily
RTMS (OrbCAD)	Radio System	Bus Operations	Xerox	Radio logs and GPS tracking of fixed route buses	Daily	Daily
Sharepoint	Web based document sharing platform for NCTD employees and contractors to collaborate on large data files	IT	Microsoft	NCTD internal web pages	As Needed	Daily
Trapeze PASS	Paratransit ride solution	IT	Trapeze	Ride scheduling info	Daily	Daily
Training on the Move	E learning system	HR	Great Learning Works	Tracks all employee training records	As Needed	As Needed
VPI	Call recording software used by bus and rail dispatch and Customer Service	IT	Voice Print, Inc.	Call recordings	As Needed	As Needed
Zonar	Fleet inspection management software	Bus Operations	Zonar	Record of pre and post trip inspections performed by Coach Operators	Daily	Daily