

**NCTD ADA Review Group Meeting Agenda  
Tuesday, July 16, 2019, 1:30 PM to 3:00 PM.**

- Introductions
- Customer Service Update – Brian Burkett
- Bus Planning Update – Kim Hayford
- Vehicle Maintenance Update – Brendan Cotter
  - New Vehicle Update
- Breeze Operations Update – Bryan Killian
- MV Update - Noela Rios / Ron Barnes
- LIFT Update - Robert Gebo
  - Trapeze LIFT Scheduling Software Update
  - Fare Increase Update
  - Taxi Usage Update (Nights & Weekends)
  - 100% In-Person Eligibility Assessments
  - Paratransit ID Card Change-Out Update
- Questions, Comments & Concerns