

**NCTD ADA Review Group Meeting Agenda
Tuesday, January 14, 2020, 1:30 PM to 3:00 PM.**

- Introductions
- Customer Service Update – Brian Burkett
- Bus Planning Update – Kim Tucker
- Vehicle Maintenance Update – Brendan Cotter
 - New Vehicle Update
- Breeze Operations Update – Bryan Killian
- MV Update - Noela Rios / Curt Burlingame
- LIFT Update - Robert Gebo
 - Trapeze LIFT Scheduling Software Update
 - Taxi Update
 - 100% In-Person Eligibility Assessments
 - Paratransit ID Card Change-Out Update
- Questions, Comments or Concerns