

**NCTD ADA Review Group Meeting Agenda
Tuesday, April 21, 2020, 1:30 PM to 3:00 PM.**

- **Introductions**
- **Special Procedures for Public Meetings**
 1. California has issued Executive Order N-25-20 (Order) regarding the COVID-19 public health emergency. The Order issued a directive that certain public gatherings should be postponed or canceled. The Governor, through the Order, has provided authority to public agencies to conduct public meetings over teleconference systems where possible.
- **COVID-19 – NCTD Implementation Plan**
 1. NCTD Cleaning Guidelines
 - NCTD and its contractors, MV Transportation and Bombardier, work on a daily basis to keep you safe while riding public transit.
 - Bus – Revenue vehicles are cleaned each night (vacuum, mopping, and cleaning spills or extremely dirty seats) and disinfected daily with Zep Spirit II, which is effective against COVID-19. The disinfectant is applied to all hard surfaces that are commonly touched (seat backs, fare box, driver controls, all handrails, walls, and windows). In addition, the floors are mopped with Triton solution on a nightly basis.
 - Rail – NCTD’s rail contractor walks each COASTER car daily to monitor and replenish dispensers for soap, tissue, paper towels, and hand sanitizer. All rail cars are cleaned daily, which includes vacuuming and wiping all surfaces with disinfectants Rejuvna and Oxivir tb wipes (hospital grade disinfectant).
 - Facilities – NCTD’s contracted employees clean restrooms daily. They also wipe commonly touched surfaces daily (door handles, touch pads, ticket vending machines, etc..). Facilities utilizes Zep Spirit II for surfaces and Triton solution for floor cleaning.

- MV Employees Are currently dispatched to the Escondido, Vista & Oceanside Transit centers cleaning touchpoints on vehicles that arrive on their lay-over.

2. Rear Door Boarding

- To help protect the health of our bus drivers and customers, rear door boarding is in effect on NCTD buses.
- Riders must enter and exit through the rear door of the bus
- Senior and ADA passengers will be allowed to enter and exit through the front door as normal
- Fares will continue to be honored

3. BREEZE: School Trippers Suspended

- In light of the recent school closures in the north San Diego area due to the COVID-19 (coronavirus) pandemic, the North County Transit District (NCTD) will halt “school tripper” BREEZE bus service that is in place for students accessing these schools. School trippers generally only operate on school days during the regular school year. They are put in place in lieu of school bus service to act as a means of transportation for school age riders to get to and from elementary, middle, and high schools along the route.

4. Coaster Service Reduction Plan

- North County Transit District (NCTD) is experiencing significant declines in ridership and has determined that temporary service reductions will be implemented for COASTER commuter trains. The following temporary service reductions will be in effect beginning Monday, March 23, 2020 and will remain in place until further notice.
- Weekend COASTER Service:
All weekend COASTER service will be suspended. Service will not run between Oceanside and Santa Fe Depot on Saturdays or Sundays beginning on Saturday, March 28, 2020.
- Weekday COASTER Service:
Beginning on Monday, March 23, 2020, the temporary schedule for weekday (Monday-Friday) service will only include the “active” trains below. “Suspended” trains will not operate.

5. LIFT & FLEX Operations

- The LIFT and FLEX operations have implemented social distancing protocols that allow no more than a total of two LIFT eligible riders and two PCA's on a twelve-seat cut-away vehicle at any given trip. No more than one LIFT eligible rider and a PCA on the smaller mini-van vehicles.
 - Wheelchairs will be transported with no more than a total of two Wheelchairs per cut-away vehicle and no more than one wheelchair on the smaller minivans.
 - Taxi operations have been discontinued and will not resume until LIFT ridership increases.
- **Revenue Impacts and Funding**
 1. NCTD has been experiencing significant declines in ridership and fare revenue since the beginning of March when COVID-19 awareness began, with ridership down approximately 73% by March 25, 2020. As the coronavirus continues, NCTD projects losses of fare revenue of \$1.1 million per month.
 - NCTD relies on a significant amount of funding from Transportation Development Act (TDA) funds, which derives from a ¼ cent of the general sales tax collected statewide and TransNet, the ½ cent local countywide sales tax.
 - Funding for TDA and TransNet funds, which are sales tax-based, depend on a healthy and vibrant economy.
 - San Diego County generates a significant amount of sales taxes from auto sales, restaurants, general retail, and construction. The drop in economic activity due to social distancing, business closures, and stay-at-home orders will have a significant negative impact TDA and TransNet revenues, which will be detrimental in NCTD's ability to maintain operations.
 - During fiscal year 2019, NCTD received \$52.7 million in TDA and TransNet funds to support transit operations and capital investments. The budget for fiscal year 2020 included \$55.2 million for TDA and TransNet and using the 2008-2010 recession levels as a baseline, revenues could potentially be reduced by \$1.7 million per month.

- **FAQ's**

- Is there any change in NCTD service levels?

As of Monday, March 23, some weekday and all weekend COASTER trains will be suspended. Also, during school closures, BREEZE school trippers will be suspended. All other services will run as scheduled.

- Who should I contact if I have any concerns?

Please contact NCTD Customer Service at (760) 966-6500 during business hours or via the [Contact](#) forms. Customer Service will direct the information to the appropriate responsibility party.

- Where else can I go for additional information?

Below is a list of websites with additional information on COVID-19.

- Global – [World Health Organization](#)
- Federal – [Occupational Safety and Health \(OSHA\)](#), [US Food and Drug Administration \(FDA\)](#), [US Department of Homeland Security \(DHS\)](#), [US Environmental Protection Agency \(EPA\)](#)
- Domestic – [Coronavirus.gov](#), [Centers for Disease Control and Prevention](#), [USA.gov](#)
- State – [California Department of Health](#)
- Local – [County of San Diego Health and Human Services Agency](#)