



Out with the OLD, in with the NEW!

The North County Transit District's (NCTD) BREEZE fleet is preparing for some new additions - as in 63 new buses! As all of our diesel and some compressed natural gas (CNG) buses need to be replaced, we've made plans to replace them with newer, cleaner alternatives. NCTD expects 20 new CNG buses to be on the road by December 2020, 37 new CNG buses on the road by Summer 2021, and 6 new battery-electric buses (BEB) by Fall 2021. Not to mention the 8 hydrogen fuel-cell electric buses (FCEB) that we expect in 2022. The BEBs and FCEBs are part of NCTD's effort to support our state goals to reduce harmful emissions and slow climate change.



NCTD is also looking to upgrade the inside of its current fleet! All BREEZE buses, current and incoming, are having driver barriers installed to ensure a healthier and safer experience during the COVID-19 pandemic.

NCTD anticipates barrier installation to be completed by Fall 2020. Additionally, you may have noticed a handful of our buses currently featuring upgraded seating. After receiving positive feedback from our customers, NCTD is moving forward with installation of newer, more comfortable seats throughout the BREEZE fleet.

These new additions and upgrades will improve reliability and customer experience, so we can keep San Diego moving! ■



Strengthening Your Trust in Transit

The past few months have presented many challenges; but, as an essential service, NCTD has made it our focus to keep public transit as safe and reliable as possible. As part of our daily routine, NCTD buses, trains, paratransit vehicles, and transit facilities are disinfected and cleaned thoroughly. Buses may be cleaned again during layovers at Oceanside Transit Center, Vista Transit Center, and Escondido Transit Center. Additionally, social distancing measures and face covering requirements are in place to keep you and the operators safe during these unprecedented times.

NCTD is focused on building your trust and welcoming you back to transit! ■



NCTD COVID-19 Protocols

- All customers and operators are required to wear a face covering while using the transit system
- Complimentary masks are available onboard NCTD vehicles and at Customer Service offices
- Enhanced cleaning efforts for all vehicles and facilities
- Contactless payment options available with the Compass Cloud mobile app
- Rear-door boarding on BREEZE system to promote social distancing
- Extra train car on all COASTER sets to promote social distancing
- Temperature checks for all NCTD employees and contractors at the start of their work shift

Find the latest information on NCTD's response to COVID-19 at [GoNCTD.com/Coronavirus](https://www.nctd.com/Coronavirus).



One-way Fares Simplified!

NCTD wants to keep your commute as safe and simple as possible. That's why we've made one-way fares available on Compass Cloud! Now you can purchase and download one-way fares, day passes, and monthly passes for BREEZE, SPRINTER, COASTER, and MTS buses and Trolleys right from your smart phone. Just grab your phone, download the virtual ticket, and go! Additionally, riders can buy multiple passes at once and store them for later. Download the Compass Cloud Mobile App and speed up your boarding process today! Available for Android and iPhone. For more information, visit: GoNCTD.com/compass-cloud ■



September is Rail Safety Month

NCTD holds safety as its highest priority and Rail Safety Month is a great time to remind the public of the dangers of walking and playing around the tracks. Each September, the NCTD Board of Directors makes a proclamation to affirm their commitment to safety and designate September as Rail Safety Month. For 2020, NCTD teamed up with California Operation Lifesaver (OLI) to create an informative video calling out the dangers of the tracks. The video [Rail Safety - California Operation Lifesaver](#) is available on NCTD's YouTube channel [@GoNCTD](#).

Also, keep an eye out for our team distributing t-shirts on trains during September and follow us on social media [@GoNCTD](#) for virtual interviews with our Safety team, San Diego Sheriff's Department, and Carlsbad Police Department to discuss the DO's and DON'Ts of rail safety. As always, when you **See Tracks, Think Train!** ■

SPRINTER Seat Upgrades

New vinyl seat cushions are coming to SPRINTER! The current cloth material will be replaced with vinyl material which is more resistant to spills and stains, prolonging their useful life expectancy, promoting increased health and safety, and improving the passenger riding experience. Look for these improvements to begin implementation within the next year! ■



Rider Reminder

Personal shopping carts must fit between the seats and not extend into the aisle. ■

Ridership & On-Time Performance (FY2020)

Mode	Ridership Actual/Goal	OTP Actual/Goal
SPRINTER	2,066,091/2,280,670	97.9%/98%
BREEZE	5,135,360/6,173,873	88.4%/90%

* SPRINTER is considered on-time up to 5 minutes behind schedule, per the contract.

* BREEZE is considered on-time up to 5 minutes and 59 seconds behind schedule, per the contract.

