

**NCTD ADA Review Group Meeting Agenda
Tuesday, January 19, 2021, 1:30 PM to 3:00 PM.**

- 1. Introductions**
- 2. COVID-19 NCTD Safety Update – Calvin Slay**
- 3. Rail Operations Update - Michael Johnson**
- 4. Title VI Update - Bradley Saran**
- 5. Marketing Update - Calen Daniel**
- 6. Customer Service Update – Alicia Peat Watson**
- 7. Bus Planning Update – Kim Hayford**
- 8. Vehicle Maintenance Update – Brendan Cotter**
- 9. MV Update - Noela Rios / Nick Duron**
- 10. LIFT Update - Robert Gebo**
 - 1. Trapeze LIFT Scheduling Software Update**
 - 2. New Vehicle Branding**
 - 3. FLEX 372 Elimination**
 - 4. Taxi Usage Update (Nights & Weekends)**
 - 5. 100% In-Person Eligibility Assessments**
- 11. Questions, Comments & Concerns**