

Public Meeting for Proposed Fare Changes

The meeting will begin soon.
La reunión comenzará pronto.

SANDAG



**NORTH COUNTY
TRANSIT DISTRICT** 

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Today's Staff

- Brian Lane
 - Senior Transit Planner: SANDAG
- Israel Maldonado
 - Fare Systems Administrator: MTS
- Denis Desmond
 - Director of Planning: MTS
- Robert Cálix
 - Chief of Planning, Strategy, and Innovation: NCTD

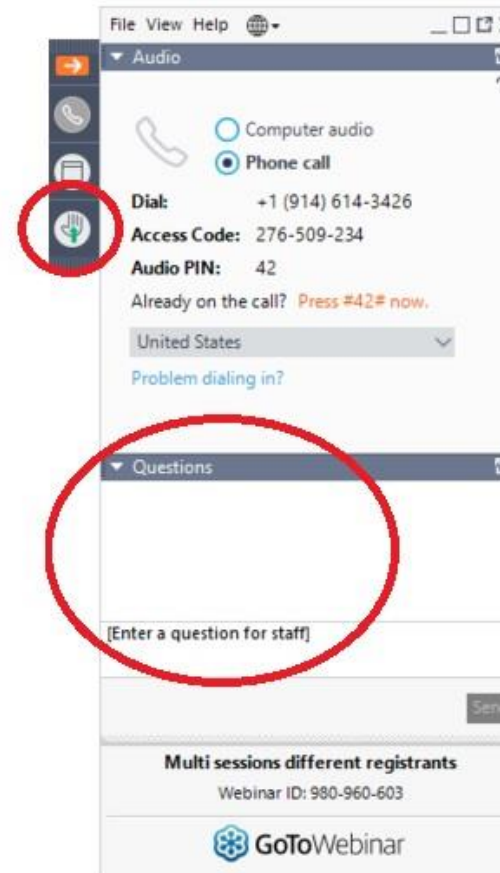
Today's Agenda

- Overview of PRONTO: The next generation fare system
- Discuss fare change proposals
 - Overview of timeline for public comments and Board Meeting dates/times
- Receive Public Comments and Answer Questions

How to Submit a Question

- Use the 'Questions' tab (desktop) or question mark icon (mobile app) to type your question for panelists. This can be done at any time throughout the meeting.
- To make a live public comment or question, use the raise hand icon in the app. Please wait until the Q & A/public comment period begins to raise your hand."
- Participants dialing in by phone only will need to use one of the other feedback channels for public comment.

Use the chat function for technical assistance (message MTS Staff).



OTHER INPUT/FEEDBACK METHODS

To submit your comments in writing:

Mail to: SANDAG PIO, 401 B Street, Suite 800, San Diego, CA 92101

Email to: pio@sandag.org

Or, via phone at (619) 595-5321

Or, via webform: sandag.org/fares

PRONTO

- Will replace the Compass Card system (Mid 2021 Start)
 - Compass software and hardware is at end of useful life
- Riders will always get the best-possible fare
- Real-time account management online or on mobile app
- Track progress toward day and month passes
- Online verification of eligibility for reduced fares
- Up to 400+ retail locations eventually (currently ~55 with Compass)

Visit ridepronto.com for more information in the coming months

How will PRONTO work?

Gives riders the best-possible fare

- Riders who load money into their PRONTO account will have a one-way fare deducted from their balance each time they board a public transit vehicle
- A rider will never be charged more than the value of a Day Pass or Monthly Pass once they have deducted the value of those passes over the course of a day or month. (COASTER requires the pre-purchase of Day and Month Passes)
- Riders may still purchase a calendar month pass in advance if they choose
- Riders will be able to load money in their account online, in the new PRONTO mobile app, on ticket machines at stations, at the Transit Store or Customer Service Centers, and at participating retail outlets.

Fare Change Proposals

- Reduce one-way cash fares for Youth to align with the reduced Senior/Disabled/Medicare (SDM) cash fares (from \$2.50 to \$1.25 for Trolley, SPRINTER and most bus services)
- Increase Adult one-way cash fares on Trolley, SPRINTER, and most bus services from \$2.50 to \$2.75
- Include “best-fare” capabilities for 1-day and Monthly passes (except NCTD COASTER)
- Increase MTS Access and NCTD LIFT one-way fares from \$5.00 to \$5.50

Fare Change Proposals (Scenario B)

Alternative Proposal would also increase monthly pass price:

- from \$72 to \$75 for Adult Monthly Pass and Monthly Best-fare
- from \$23 to \$24 for Youth and SDM Monthly Pass and Monthly Best-fare

(No changes are proposed for *Rapid* Express or COASTER monthly pass prices)

Examples of Best Fares

SDM Rider travelling 5 days a week taking two trips per day

(Using the average of 22 work days per month)

Today:

- \$1.25/trip = \$2.50/day
- \$55/month if paying cash every trip
- \$23/month if Monthly Pass is purchased at the beginning of the month

With PRONTO:

- \$1.25/trip = \$2.50 per day
- \$23/month with Best Fare (monthly pass is earned on the 10th day of travel)
- **Savings = \$32 month** (for those that did not purchase a monthly pass)

Examples of Best Fares

Adult Rider travelling 3 days a week taking two trips per day
(assuming 13 days of travel over the course of the month)

Today:

- \$2.50/trip = \$5.00/day
- \$65/month if paying cash every trip
- \$72/month for Monthly Pass at the beginning of the month

With proposed fare change (Using Pronto best fare):

- \$2.75/trip = \$5.50/day
- \$71.50/month, but if the rider took just one more one-way trip, the rider would be charged only 50 cents more and could ride the rest of the month for free.

Public Meetings

- Saturday, January 9, 2021, 10 a.m.
- Tuesday, January 12, 2021, 1 p.m.
- Wednesday, January 13, 2021, 6 p.m.

Board Meetings

MTS Board Info/Public Input Item

- Thursday, January 21, 2021, 9 a.m.

NCTD Board Info/Public Input Item

- Thursday, January 21, 2021, 2 p.m.

SANDAG Transportation Committee Info/Public Input Item

- Friday, February 5, 2021, 9 a.m.

MTS Board Meeting

- Thursday, February 11, 2021, 9 a.m.

NCTD Board Meeting

- Thursday, February 18, 2021, 2 p.m.

SANDAG Transportation Committee Meeting 1st Reading

- Friday, March 19, 2021, 9 a.m.

SANDAG Transportation Committee Meeting 2nd Reading and Approval

- Friday, April 2, 2021, 9 a.m.

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Answers to Frequently Asked Questions

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Public Comment

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