

FLEX Fact Sheet



What is FLEX?

The NCTD FLEX has three different service models:

on-demand, deviated fixed-route, and point-deviated fixed-route. FLEX on-demand routes take passengers anywhere within the FLEX zone. FLEX deviated fixed-route service has a set schedule and route but can deviate from the route up to 3/4 of a mile to pick-up or drop-off customers. FLEX point-deviated fixed-route has a set schedule and can deviate to certain points along the route. FLEX 371 is a point-deviated fixed-route between Escondido and Ramona and will deviate to designated areas along the route. FLEX 372 provides on-demand service in areas between Escondido and Ramona. FLEX 392 and 395 provide deviated fixed-route service to Camp Pendleton, serving Camp Del Mar, Camp Las Flores, Camp Las Pulgas, Camp Horno, Camp San Onofre, the Naval Hospital, 22 Area, and Mainside. Reservations are required at least 30 minutes in advance for any on-demand service and allowable deviation. Reservations can be made by calling toll-free (855) 844-1454.

How much does it cost?

FLEX single rides are \$5.00 for adults and youths+, \$2.50 for Senior/Disabled/Medicare* riders, and free for children ages five and under.

* Senior = 65+ (Customers who turn 60 prior to September 1, 2019 will remain eligible for the reduced fare)

+ Youth = Ages 6 through 18 (5 & under ride free)

Please see Rider's Guide for FLEX 372 fares.



Why should I ride it?

- Riding public transportation helps to decrease traffic congestion and to improve air quality.
- Increased connectivity to local businesses, tourist attractions and military bases.
- Riders have increased mobility through access to COASTER trains, SPRINTER trains, Amtrak, Metrolink, San Diego MTS buses, and the San Diego Trolley.

NCTD and other transit services

For additional information on the FLEX and other NCTD transit services, please email media@nctd.org.

Quick Facts



First Day of Service

August 28, 2011



Annual Ridership

Over 32,443 for FY19



Geographic Area

80.9 Square Miles



Number of Routes

4 FLEX Routes
FLEX serves Oceanside to Camp Pendleton and Escondido to Ramona



Bus Stops

More than 150



Transit Centers

2



Vehicles in Fleet

8 buses



Contract Operator

MV Transportation

Where can I find more information?



Call (760) 966-6500



Visit GoNCTD.com



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