

**NCTD ADA Review Group Meeting Agenda
Tuesday, July 27, 2021, 1:30 PM to 3:00 PM.**

- 1. Introductions**
- 2. COVID-19 NCTD Safety Update – Safety dept.**
- 3. Bus Planning Update – Charles Main**
- 4. Customer Service Update – Brian Burkett**
 - ❖ **Coaster Service Update**
 - ❖ **PRONTO Fare System Update**
- 5. Title VI Update - Nadia Merzi**
- 6. Marketing Update - Calen Daniel**
- 7. New NCTD LIFT Vehicle Update – Brendan Cotter**
 - ❖ **Radios**
 - ❖ **Fareboxes**
 - ❖ **Cameras**
- 8. MV Transportation Update - Noela Rios / Nick Duron**
- 9. LIFT & Eligibility Update - Robert Gebo**
 - ❖ **Trapeze LIFT Scheduling Software Update**
 - ❖ **FLEX 372 Elimination**
 - ❖ **Taxi Usage Update (Nights & Weekends)**
 - ❖ **100% In-Person Eligibility Assessments**
- 10. Questions, Comments & Concerns**

Zoom Meeting login info:

Password: 123456

Meeting URL: <https://nctd.zoom.us/j/2250342523?pwd=L2NJVHZMcERSSmRvQkNDRTNqa2Qxdz09>