

June 14, 2018

Attention NCTD LIFT Passengers:

Are you eligible for Medi-Cal and enrolled in a Medi-Cal Managed Care Program?

Due to a recent change in the Medi-Cal transportation program, did you know that you may be eligible to receive free transportation services with no out-of-pocket costs? That is, instead of using NCTD LIFT and paying the LIFT fare (minimum \$3.50 each way), you may be able to schedule and receive your transportation through your Managed Care Provider (MCP) at no cost to you. Trips through your MCP may even be an individualized trip instead of the shared ride trip on LIFT.

If you are a Medi-Cal recipient, we encourage you to contact your MCP to see if you qualify for this alternative transportation service. For your convenience, below we have included the MCP names and contact numbers for transportation services from these MCPs. For additional information or questions, please contact your MCP provider.

If you prefer to continue to use NCTD LIFT service, or are not enrolled in Medi-Cal, we look forward to continuing to serve you.

Managed Care Provider	Telephone Number
Aetna Better Health of California	855-772-9076
Care 1st	877-433-2178
Community Health Group	800-224-7766
Health Net	800-675-6110
Kaiser	877-917-8166
Molina Healthcare of California	844-292-2688
United Healthcare	844-772-6623