

**NCTD ADA Review Group Meeting Agenda  
Tuesday, May 16, 2023, 1:30 PM to 3:00 PM.**

ADA Review Group meetings are held quarterly where NCTD, paratransit customers, and service providers discuss developments within the paratransit and fixed-route operations and provide feedback on proposed changes and new processes/technologies impacting the service. At the end of each meeting, there is a designated time for brief public discussion.

Meetings will held over ZOOM conference call. Login information can be found below:

Password: 331226

Meeting URL: <https://nctd.zoom.us/j/2250342523?pwd=QUVQWHRFQXVqVVZ0akVpbytKaFZ0UT09>

- 1. Title VI Update - Bradley Saran**
- 2. NCTD Safety Update – Marcus McCready**
- 3. Customer Service Update – Alicia Peat Watson**
- 4. Safety & Security – Chris Carrillo**
- 5. Bus Service Planning Update – Katie Persons**
- 6. BREEZE Bus Update – James Jones**
- 7. LIFT-FLEX-Taxi - Mobility Services Update - Robert Gebo**
- 8. MV – Contracted Operations Update**
  - 1. General Manager – Alex Wiggins**
  - 2. Breeze Operations - Curt Burlingame**
  - 3. LIFT Operations – Jennifer Lara**
- 9. Questions, Comments & Concerns**

**Next ADA review group meeting will be held - Tuesday, August 15, 2023.  
1:30 PM to 3:00 PM.**